



STRATA CORPORATION KAS 2662
Meeting Minutes

November 1, 2019

Present: Mickey Patryluk; Richard Thomson; Lee Hollaar; Mary Roberts; Dave Willis

Staff: David MacKenzie

General Manager's information report

1. PVL has received accreditation from the Rick Hansen Foundation, which advises on accessibility issues. We were one of the first 20 to apply for this, which earned PVL a waiver of the usual \$3000 assessment fee.

2. Flooring: first floor suites, where soundproofing is not an issue, have had laminate flooring installed where flooring needed replacement. On the second and third floors, carpeting has been replaced as necessary.

3. Key positions at the Lodge are now filled: new guest services manager (Michelle), new maintenance person (Roman), and sales continues to be Anna working from her home office.

4. Good use of electric car charging spots adds to our occupancy, and we are seeing more guests arriving in car-shares (e.g., EVO).

5. Amenities: New bathroom amenities are being added by switch to larger refillable bottles for shampoo and conditioner and reducing the tiny disposable ones. This should reduce our costs as they all reduce the amount of plastic waste. Maintaining environmental leadership is important for our ratings.

6. Coffee change: a switch from Keurig machines to French press, as we will be using a local roaster who packages in compostable packets. Less expense, less plastic, less waste, less confusion for guests to operate.

Respectfully submitted,

Mary Roberts